

New Student Account Activation for 2026-27

A. New Student Email Service Activation

1. Visit <https://login.microsoftonline.com> in an internet browser on your device (e.g. iPad / Tablet)
2. In the sign in text box, enter your login ID and then click "Next" button
 - Login ID: [**S** + student ID]@mail.sfu.edu.hk]
(Example: s2999999@mail.sfu.edu.hk)
3. In the next screen, enter your email password and then click "Next" button

Default Password Format Rules

- Using HK Identity Card (HKID) / China Resident Identity Card

HK Identity Card (HKID)	China Resident Identity Card
Format First 5 characters of HKID + Birthday (DD) + #	Format S + First 5 characters of ID + Birthday (DD) + #
Example HKID: Y123456(7) Birthday: 03 Aug 2001 Password: Y123403#	Example China Resident Identity Card: 123456789012345678 Birthday: 03 Aug 2001 Password: S1234503#

- Using Passport:

Passport Contains Letters	Passport is All Numbers
Format First 5 characters of ID + Birthday (DD) + #	Format S + First 5 characters of ID + Birthday (DD) + #
Example Passport: HA1234567 Birthday: 03 Aug 2001 Password: HA12303#	Example Passport: 22029999 Birthday: 03 Aug 2001 Password: S2202903#

4. Students should change their passwords after the first login.
(Click on the Account Name icon at the bottom left corner on the O365 portal page → View account → My Account → Change Password)

B. Used for logging into Campus's PC and Library Computer

1. Press CTRL + ALT + DELETE on any campus computer → Change a password
2. Login with
 - Username: [**S** + student ID]
(Example: s2999999)
 - Using the default password which mention as above A.3.

C. Student Portal

1. Visit <https://www.sfu.edu.hk>, Click "Student" → "Student Portal"

D. Campus Wi-Fi Setup

Please follow the procedure to download the user manual or scan QR Code

(Wi-Fi password belongs to default password which mention as above A.3., not email password)



- Visit <https://www.sfu.edu.hk>, click "Student" → "Student Portal"
- Use your office 365 email address to login. Click "ITSC" logo after login.
- Click "ITSC" Logo → "IT Services" → "Wi-Fi Service". Follow the setup instructions for mobile and laptop devices

E. Moodle

1. Visit <https://moodle.sfu.edu.hk>
2. Click "Email Address Login for teacher and student" to login

